

**Table 3 Participants' responses about the health care services provided at Civil Hospital Karachi (n = 182)**

Question	Positive response	
	No.	%
1. Is there a favourable environment at the health centre where you get your treatment?	132	72.5
2. Is there portable drinking water available at the health centre?	29	15.9
3. Are there sufficient seating arrangements at the health centre?	30	16.5
4. Do the health care provider/hospital staff have a positive attitude towards you?	130	71.4
5. Have you faced any difficulties in talking to staff about your symptoms?	143	78.5
6. Have you felt disgrace while getting treatment at the hospital?	165	90.7
7. Do the staff give sufficient time to respond to your queries?	81	44.5
8. Do the staff inform you about your next visit?	163	89.6
9. <i>If above answer is "yes" then, did the staff inform you by giving an appointment card?</i>	108	66.3
10. Will you continue using the centre for treatment?	172	94.5