

Table 3 Scores for conformity to standards in the 4 areas of care in the generic care standards

Area of care	Reported by health care providers		Review of records	
	Range of scores	Mean score (SD)	Range of scores	Mean score (SD)
Care assessment standards (16 items)	2-10	6.53 (2.95)	2-10	4.71 (2.13)
Care planning standards (8 items)	0-4	2.0 (1.36)	0-7	2.52 (1.61)
Care delivery standards (5 items)	0-3	1.27 (0.88)	0-3	0.45 (0.59)
Outcome standards(4 items)	0-3	1.40 (1.35)	0-3	0.89 (1.13)

SD = standard deviation.