

Table 3 Questions of knowledge of reporting system, attitude, and practice among Syrian pharmacists, 2013–2014

Statement	Level of agreement, No. (%)		
	Agree	Neutral	Disagree
<i>I am familiar with the Syrian pharmacovigilance system (SPS) administered by the Ministry of Health</i>	128 (19.5)	24 (3.7)	504 (76.8)
<i>I learned about SPS through: ^a</i>			
Professional meeting	14 (10.9)	11 (8.6)	103 (80.5)
Official ministry publication	69 (53.9)	7 (5.5)	52 (40.6)
A continuing education session	2 (1.6)	4 (3.1)	122 (95.3)
Pharmaceutical company publication	6 (4.6)	37 (28.9)	85 (66.5)
Other pharmacists	74 (57.8)	8 (6.3)	46 (35.9)
I know about the online form to report adverse drug reactions available from the Ministry of Health website	107 (16.3)	27 (4.1)	522 (79.6)
I have used the online form to report and adverse drug reaction at least once during my practice	71 (10.8)	22 (3.4)	563 (85.8)
<i>I have used the online form to report an adverse drug reaction to: ^b</i>			
The Ministry of Health	21 (29.6)	0 (0)	50 (70.4)
Pharmaceutical company over the phone	6 (8.5)	2 (2.8)	63 (88.7)
A company representative in person	26 (36.6)	0 (0.0)	45 (63.4)
The company distributor	2 (2.8)	12 (16.9)	57 (80.3)
Reporting adverse drug reactions is pharmacist's professional duty	247 (37.6)	127 (19.3)	282 (42.9)
<i>Besides pharmacists, reporting adverse drug reactions is the responsibility of:</i>			
Prescriber	141 (21.5)	442 (67.4)	73 (11.1)
Patient	87 (13.3)	372 (56.7)	197 (30)
Allied health professional	51 (7.7)	106 (16.2)	499 (76.1)
Drug company	512 (78.1)	82 (12.5)	62 (9.4)
<i>The primary goal of adverse drug reactions reporting is (Please pick only one):</i>			
Patient safety		449 (68)	
Transparency of exchanging clinical knowledge among healthcare practitioners		73 (11)	
Comprehensive understanding of the drug actions		95 (15)	
Improving patient's adherence to medication		33 (5)	
Other		6 (1)	

^aNumbers and percentages are calculated out of the 128 participants who stated they were familiar with the pharmacovigilance system. Percentages may add up to more than 100 since some pharmacists claimed they reported to more than one entity.

^bNumbers and percentages are calculated out of the 71 participants who stated they had used the online form. Percentages may add to more than 100 since some pharmacists claimed they reported to more than one entity.