

Table 1 Nielsen's severity rating scale for usability problems

Problem type	Severity	Description
No problem	0	I do not agree that this is a usability problem at all.
Cosmetic	1	Need not be fixed unless extra time is available on project.
Minor	2	Fixing this should be given low priority.
Major	3	Important to fix, so should be given high priority.
Catastrophe	4	Imperative to fix this problem.