

Table 3 Differences in experiences among telehealth of hospitalized and discharged mothers of preterm infants

Hospitalized mothers	Discharged mothers
Nurses as a valid source of care <ul style="list-style-type: none">• Nurses give assistance• Nurses acting as educators• Primary source of interaction with mother• Gain reassurance about the nurses' care of the infant• Nurses as responsive agents	Unknown role of telehealth nurses <ul style="list-style-type: none">• Busy nurses• Going out of nurses' attention at discharge• Lack of access to health providers• Weak caring support after discharge• Nurses are nonresponsive after discharge
Hospitals support for follow-up care <ul style="list-style-type: none">• Support by health providers• No concern for the infant care process• Follow-up consultation by hospital• Nurses paid attention to mothers' concerns• Responsiveness of the system	No support for follow-up care <ul style="list-style-type: none">• No source of support• Feeling lonely• Obligation to do all infant follow-up• Consequent referral to the physician's office