

Table 4 Distribution of hospital clinical laboratory service categories deemed most important by physicians in Aden, 2009

Service category	Respondents	
	No.	%
Courier services	3	2.0
Test TAT		
Routine TAT	13	8.2
Stat TAT	13	8.2
Esoteric test TAT	5	3.2
Phlebotomy		
Phlebotomy services	2	1.3
Courtesy of clinical laboratory staff	7	4.4
Laboratory information system		
Test menu adequacy	2	1.3
Quality and reliability of results	86	54.4
Critical value notification	13	8.2
Clinical report format	1	0.6
Notification of new investigations	1	0.6
Overall services	12	7.6

TAT = turnaround time.